Welcome!
We take care of the social infrastructure around your studies

www.stw-ma.de
~ 25,000 students
Impressions

Bistro EO (Cafeteria | Bar | Lounge)

Cafeteria KUBUS

Mensa am Schloss
Mensaria am Schloss
Autoload – cashless payment

Your student card + Autoload = cashless payment
App: StudiPlus²
App: StudiPlus² | Coffeeload

Coffeeload®
Every 10th coffee for free!*

1. Download StudiPlus² App
2. Sign in
3. Collect stamps – right here at the coffee vending machines!

*by paying with autoload on all coffee vending machines with coffeeload®-sign
Where to go first: Infothek

We can give you the information you need about the following services:

- **Housing**

- **Counseling** (Financial support, studying with a child, insurances, psychological)

- **BAföG- Financial Aid**
International Students

Office hours
Monday - Thursday  10:00 a.m. – 3:30 p.m.
Friday             10:00 a.m. – 2:30 p.m.

Janine Kohler
Coordination Services
International Students
E-Mail: international@stw-ma.de
Phone: +49 (0)621 49072-713
Counseling Service

- We provide support and answer questions regarding the organization of your life and your studies.
- We also give financial advice and answer questions regarding insurance.
- We offer counseling services in case of social, financial and personal problems and can give advice regarding social and financial benefits.

Doris Neubauer, Leiterin Sozialberatung
Psychological Counseling

PBS - Who are we and what do we offer?

• We are psychologists with advanced training in counseling and therapy

• We offer support in dealing with personal and study-related problems such as cultural differences, homesickness or study anxiety

• Courses for international students

Registration:
Monday - Thursday 8:30 a.m. – 4:00 p.m.
Friday 8:30 a.m. – 1:00 p.m.

Please note: Temporarily different location due to construction work!
for up-to-date information visit
https://www.stw-ma.de/pbs
Spring semester 2018

Deckblatt Wohnen aus JB

Housing
Contact – Hausbetreuer

Hafenstraße
Markus Walz  +49 (0) 178 2009 759
Contact – Hausbetreuer

B7 and G7
Leander Nicklas  +49 (0) 172 855 0352
Contact – Hausbetreuer

Carl-Zuckmayer-Straße
Uwe Stückler
+49 (0) 178 2009 751
Contact – Hausbetreuer

Ulmenweg
Dennis Gehrig +49 (0) 178 2009 758
Elmar Münzer +49 (0) 178 2009 755
Wolfgang Weickert +49 (0) 176 162 126 02
Emergency services

Outside the office hours of the Hausbetreuer you can call:

- **Standby service: 0800 / 100 18 73 (free)**
  For emergencies like power failure, heater failure, loss of hot or cold water, flooding, etc.

- **Key service: 0621 / 10 15 61**
  In case a door has to be opened, the costs of 85 EUR must be paid directly in cash on the spot.

- **Smoke detector:**
  Defective smoke detectors should be reported immediately at the Mieterportal 24h.
Contact – Mieterportal 24h

https://www.stw-ma.de
Contact – Mieterportal 24h

Housing

Student Accommodations
Private Accommodations
Tutorenprogramm
Mieterportal 24h
CONTACT Mieterportal 24h

Welcome to the new "Mieterportal 24h" of the Studierendenwerk Mannheim. Here you can update your details yourself.

You can edit the following:

- Submitting the certificate of enrolment
- Changing your personal details (bank account, address, etc.)
- Applications for extension
- Requests to move
- Termination requests
- Notifications of claim in your apartment or in your shared flat
- Arrange a move-in or move-out date

Notes on data protection / information to be provided pursuant to Art. 15 EU GDPR

Some of the services offered by the Studierendenwerk Mannheim can only be provided if personal data is collected. Protecting your personal data is as important to us as having transparent procedures for data collection and processing in place. Please visit our website for comprehensive information on this topic: https://www.stw-ma.de/informationspflicht [currently only available in German].
Contact – Mieterportal 24h

https://www.stw-ma.de/Mieterportal24h
Separating Waste

**Yellow Bin**
- Plastic
- Aluminum Foil
- Milk cartons
- Tin cans
- Packaging
- Styrofoam

**Waste (black bin)**
- Hygiene Products
- Candles
- Ash

**Paper (blue bin)**
- Cardboard
- Paper
- Newspapers

**Bio (brown bin)**
- Food waste
- Plant waste
Licence Fee “Rundfunkbeitrag”
Public Broadcasting Service

One Residence ► One Fee
Shared flats benefit in particular. For example, four people sharing a flat only pay one fee in total:

17.50 € per month regardless of the number of radios, televisions, computers or smartphones they have.

Need more information?
www.stw-ma.de/broadcasting
www.rundfunkbeitrag.de
Safety in Mannheim

If you see something, say something: Report suspicious activity or persons to the police.

☎ 110
Tutorenprogramm

• Initiated in 1998
• Main focus: integration of students in the dormitories of Studierendenwerk
• Financed by Studierendenwerk Mannheim

Mission
• Bring together all students in the dormitories with the help of tutorial teams - sports, culture, bar, environmental Tutors
• Organize cultural events, trips etc.
Brochure „International“

Get it now! At the Infothek or download it:
www.stw-ma.de/international
Advanced services and opening hours:

Counseling + Service
Extended Hours in the Infothek
26TH OF AUGUST UNTIL THE 6TH OF SEPTEMBER, 2019
Mon – Thu 10:00 a.m. – 5:00 p.m.
Fri 10:00 a.m. – 2:30 p.m.

BAföG-Express
Get your questions answered directly and turn in your applications
FROM THE 26TH OF AUGUST UNTIL THE 6TH OF SEPTEMBER 2019
IN THE SCHLOSSMENSA
Mon – Thu 10:00 a.m. – 3:00 p.m.
Fri 10:00 a.m. – 12:00 p.m.

Wohnen
19.08. – 13.09.2019
DURCHGEHEND SPRECHSTUNDE
Mo – Do 10:00 – 15:30 Uhr
Fr 10:00 – 14:30 Uhr
Stay informed!

- **StudiPlus²®-App**
  - [App Store](https://apple.com/appstore)
  - [Google Play](https://play.google.com)

- **Social Media**
  - [facebook.com/stw.ma](https://facebook.com/stw.ma)
  - [studierendenwerk_mannheim](https://instagram.com/studierendenwerk_mannheim)
  - [twitter.com/StwMannheim](https://twitter.com/StwMannheim)

- **Website**
  - [www.stw-ma.de](https://www.stw-ma.de)
Enjoy your semester!